Technology Projects as Teachable Moments

Over the past decade, the legal aid community has developed hundreds of innovative technology projects that have allowed for more clients to get access to legal services, and internal processes to be streamlined. Technologists, project managers, and lawyers are often quick to share their successes through reports, panels and blog posts. We rarely hear about when a project did not go as planned. It can be difficult to share challenges, areas of improvement and lessons learned, especially under the watchful eye of funders. The legal aid community has a lot to learn from one another and sharing stories of technology projects that turned out to be significant teachable moments will only help the community grow.

Last updated on September 03, 2019.

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