Knowledge Management Toolkit for Legal Aid

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Efficient knowledge management is crucial for the success of legal aid organizations. Our Knowledge Management Toolkit, created in collaboration with Idealware, the Michigan Advocacy Program (MAP), and funded by the Legal Services Corporation (LSC), provides a comprehensive guide to optimizing how your organization stores, shares, and retrieves critical information. From document management and email protocols to in-person interactions and collaborative tools, this resource offers practical strategies and real-world case studies to help legal professionals work smarter, not harder. Explore the toolkit to empower your team with the systems and practices needed for long-term operational success.

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