

Legal Services National Technology Assistance Project



Helping nonprofit legal aid programs improve client services through innovative use of technology.

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Iowa Legal Aid Request for Proposal

Project Summary

Iowa Legal Aid is soliciting a Request for Proposals (RFP) for services to seek responses from qualified providers interested in evaluating the effectiveness of Iowa Legal Aid's redesign of its A2J Author online intake system to make it mobile friendly and add a second online referral intake for agencies to use in sending clients to Iowa Legal Aid. Iowa Legal Aid is also creating an A2J Intake Training Interview. The successful vendor will assist in the draft of the evaluation report.

About Iowa Legal Aid

Iowa Legal Aid is a nonprofit organization providing critical legal assistance to low-income and vulnerable Iowans who have nowhere else to turn.

Along with volunteer lawyers throughout the state, Iowa Legal Aid helps the legal system work for those who cannot afford help with legal issues.

Services Needed

The services provided will include:

- Reviewing project goals and objectives
- Advising on evaluation data and methodologies
- Review of major accomplishments, recommendations and future steps
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Review of factors affecting accomplishments

- Strategies implemented to address challenges
- Recommendations and next steps

D. Proposal Submission

The deadline for submitting a proposal is January 25, 2019 . The proposal may be mailed to the address listed below or sent as a PDF to Tracie's e-mail address. For more information contact Courtney Thomas-Dusing cthomasdusing@iowalaw.org or Eve Ricaurte ericaurte@iowalaw.org

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