

Legal Services National Technology Assistance Project

Building a Rights-Based

Helping nonprofit legal aid programs improve client services through innovative use of technology.

www.lsntap.org

Date: Wednesday, November 13, 2019

Time: 10:00am

Location: <https://attendee.gotowebinar.com/register/1690055323508343052>

Building a Rights-Based Approach to User Data Privacy and Security

Research indicates that many people do not understand the complexity of data privacy laws, and have limited knowledge of how the increasing integration of commercial, third party tools impacts how their data might be used. At the same time, new efforts such as the GDPR and California Consumer Privacy Act promise to significantly enhance user ownership and control over their data. This webinar will highlight effective approaches to developing and presenting privacy policies for end users, with an emphasis on building data literacy and trust among low income and vulnerable users of online legal help systems in a rapidly evolving privacy landscape. We will draw on efforts that take a rights-based approach to this work, including findings from user testing of online legal help systems with vulnerable communities that highlight the importance of this work. Proposed presenters include: Angela Tripp, Michigan Poverty Law Program; Andres Y. Gonzalez, former ATJ Tech Fellow; Irene Mo, Attorney and former ABA Innovation Fellow; Sebastian Zavala, Immigration Advocates Network; and/or a representative from the Center for Data & Society in NYC or the Responsible Data Forum

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