

Legal Services National Technology Assistance Project



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Tester Scripts and Simple Tasks - Website Usability Testing Guide

Tester Scripts and Simple Tasks

When evaluating your site with testers, there are two broad ways to obtain information. You may give your testers simple tasks to complete or you can use a script and offer your testers real-life scenarios in which they use your site to access information.

Tester Script

Simple Task

Context around tasks users should perform.

Concrete instructions:

You received a three-day notice of eviction and need information

Download eviction information Create an account

To help you create tester scripts as well as site tasks there is a Goals, Tasks & Script Worksheet below:

[Click Here to Go Back to the Website Usability Testing Guide](#)

 [Goal, Task, & Script Worksheet.pdf](#)

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