

Legal Services National Technology Assistance Project



www.lsntap.org

Validation Test or Verification - Website Usability Testing Guide

Validation Test or Verification

Scenario: You are about to launch your new website!

What/Why: Validation tests ensure your website meets certain standards. Set benchmarks for how long tasks should take and evaluate your users against these benchmarks. This quantitative data is measured and can help identify any problem areas.



Types of Questions/Prompts:

- Create an account
- Complete pre-screening eligibility survey
- Navigate to a specific page
- Benchmark: 5 minutes

[Click Here to Go Back to the Website Usability Testing Guide](#)

Printed: October 25, 2021

<http://www.lsntap.org/node/61/validation-test-or-verification-website-usability-testing-guide>

©Legal Services National Technology Assistance Project