

Legal Services National Technology Assistance Project



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Remote Testing - Website Usability Testing Guide

Remote testing


Remote testing allows you to conduct usability tests with the participants utilizing their own computers through online usability programs. Although these can be customized, overall the tests are between 15 and 30 minutes and contain 3-5 tasks per test. They can be moderated or unmoderated, depending on your needs and the platform.



Benefits of Remote Testing:

- Eliminates the need for physical space
- Encourages a larger more diverse group to engage
- Generally less-expensive than in-person testing
- Test can stay open longer.*

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