

Remote Testing Resource Sheet

Please note: These are not suggestions, simply a selection of available tools, both free and paid.

Usability Hub ([UsabilityHub.com](https://usabilityhub.com))

This site allows for remote usability testing, and if you participate as a tester you can earn karma points, allowing you to run tests on your site for free. This is a great way to see usability, and usability testing from both perspectives.

Usabilla ([Usabilla.com](https://usabilla.com))

This site provides a suite of tools to conduct unmoderated remote usability testing. This includes video of how your users moved their mouses, satisfaction surveys, dashboards etc. They provide a 14 day free trial, and paid monthly subscriptions thereafter.

Usability.gov ([Usability.gov](https://usability.gov))

Templates available at: <http://www.usability.gov/how-to-and-tools/resources/templates.html>

The templates and downloadable documents can help you perform usability testing. The full site has a library of resources covering usability methods, design, content strategy, and more.

Usability Geek ([UsabilityGeek.com](https://usabilitygeek.com))

Originally a blog, this site provides a library of articles focused on usability, user testing and news to help make your own site and web presence as up to date as possible for users.

Survey Tools

surveymonkey.com

[Google Forms](https://forms.google.com)

[Adobe Forms](https://adobe.com/forms)

An easy and fairly ubiquitous tool, each of these have both a free and premium version of their tools. When considering how to use survey tools consider using it for more than satisfaction surveys- for example, A/B testing or other remote options. Each product has strengths, however chances are someone in your agency uses one of these.

ClickHeat map from Labs Media ([LabsMedia.com/clickheat](https://labsmedia.com/clickheat))

Creates a visual heatmaps of clicks on a HTML page. This is OpenSource, and you can find a list of preferred browsers on the site. They do require an account, however you can use the demo account to test the tool.

Inspectlet ([Inspectlet.com](https://inspectlet.com))

This tool video tapes the users accessing your site, how they move the mouse and how they interact with your site. There is a free version, as well as premium versions that provides additional videos and data.