# **Outlook Office 365 Search**

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# Outlook Office 365 Search

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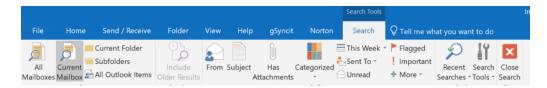
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## **Searching in Outlook Office 365**

Outlook Office 365 makes searching your mailbox faster with two new features:

- Search Contextual Tab in the Ribbon
- Search Suggestion List.

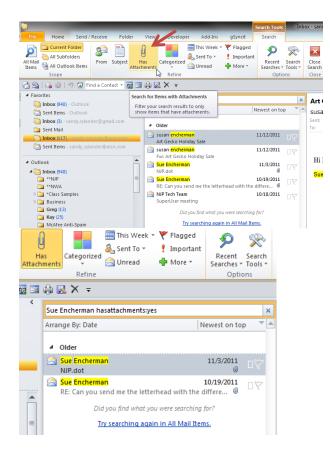
### Search Contextual Tab



The Search Contextual Tab is displayed each time you click in the search box. It allows you to filter your search results using a variety of parameters, including:

- · Sender's name
- · Subject keywords
- · Presence of attachments
- · Categories
- $\cdot$  Sent date
- · Flagged messages
- $\cdot$  The recipient's name in the TO or CC fields
- $\cdot \text{ Importance}$
- · Read/unread status

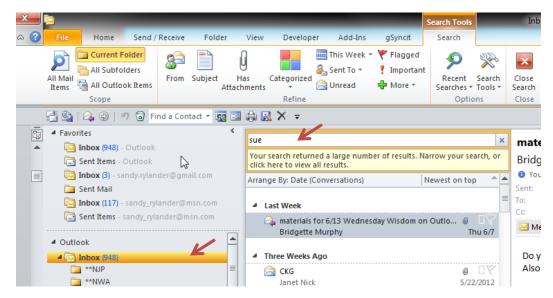
Use this tab to help you find messages quickly and easily. For example, if you are searching for a message from a person named "Sue Encherman" you may find over a 100 items. If the message you are looking for also has an attachment you can quickly narrow down the results by selecting the Has Attachments button in the Search Contextual Tab:



Look at all the filters available in the Search Contextual Tab.

## **Begin a Search**

Select the desired folder to start searching for an item. 1.



K

2. Start typing your search criteria to start searching. You will immediately see search results with the search criteria highlighted in yellow.

2

sue		×
Your search returned a large number of res click here to view all results.	sults. Narrow your search,	or
Arrange By: Date (Conversations)	Newest on top	-
Last Week		=
> Three Weeks Ago		
Last Month		
▲ Older		
Seattle ABC form in Word 2010 Bridgette Murphy	2/16/2012	2
can you send me some dates for p Sue Encherman	ivot table training 2/13/2012	⊻ <b>+</b>   2
snow and Excel Sue Encherman	1/17/2012	2
Out of Office: Invoice Attached. H Sue Encherman	lope you had fun	2

3. In addition, a new contextual tab will appear on the ribbon named Search which is under Search Tools. It has many options to help filter the search results.

## **Using the Search Tab**

The Search tab appears ONLY when you click in the Search box. It is dived into 4 groups:

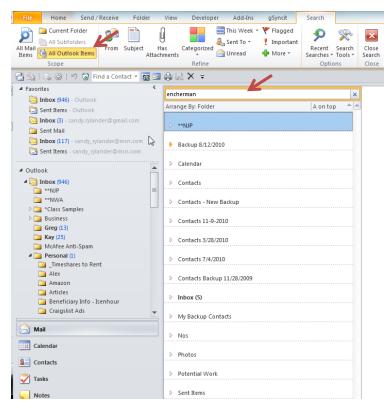
- Scope select how many folders you would like to search.
- **Refine** select criteria to narrow search results.
- **Options** select Recent Searches or Search Tools.

3		Search Tools	K	Int
6	File Home Send / Receive Folder View Developer Add-Ins gSyncit	Search		
	All Subfolders All Mail Items Scope	Recent Searcher Optio		Close Search Close
	📑 🎭   🙈 🛞   🥙 🗟 Find a Contact 🔻 🧱 🖼 🏟 🔣 🗙 🗧			
2			Q	You
1	The second state of the second s	Newest on top	o ≜▲	prim

## **Scope of Search**

Search only those folders desired.

- All Mail Items -search all mail folders.
- Current Folder (default) search current mail folder.
- All Subfolders search current mail folder and all its subfolders.
- All Outlook Items search all folders including Calendar, Task, and Contact folders.





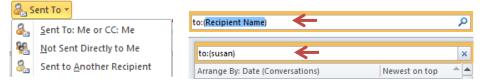
The Refine group contains many other options for refining or narrowing search results.

0	-7  ₹	-		-		Search Tools	-	_	
File	Home	Send / Receive	Folder	View	Add-Ins	Search			
All Mail Items	Current Fo	lers From		U Has ttachments	Categorized	This Week + & Sent To + Unread	<ul> <li>♥ Flagged</li> <li>Important</li> <li>♥ More *</li> </ul>	Recent Searches - Optio	 Close Search Close

- From shows only emails with a particular sender.
- **Subject** shows only emails with a particular subject.
- Has Attachments shows only items and emails that have attachments.
- **Categorized** shows only items with desired Categories.
- This Week allows you to specify the time span you wish to show search results.

This Week	Т
Today	
Yesterday	
This Week	
Last Week	
This Month	
Last Month	
This Year	
Last Year	

• Sent To – allows you to specify which recipients you wish to show search results.



• Unread – shows only those e-mails that have not been read.

s Categorized Refine This Week - 1	<ul> <li>♥ Flagged</li> <li>Important</li> <li>₱ More ▼</li> </ul>	Recent Search Searches + Tools + Options
⊜ ⊠ × ≠		
read:no 🗲		×

- Important- shows only items and emails which were marked as important.
- Flagged shows only items and emails which have been flagged.

• More – allows you to specify many more search options to help narrow search results.

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Cor	mmon Proj	perties	
	Attachme	ents	
	Attachme	ent Contains	
	Bcc		
	Categori	25	
	Cc		
	Due Date		
	Expiratio	n Date	
	Flag Stat	us	=
	From		-
	Importan	ce	
	In Folder		
	Body		
	Modified		
	Read		
	Received		
	Sensitivit	у	
	Sent		
	Message	Size	
	Start Dat	e	
	Subject		
	То		

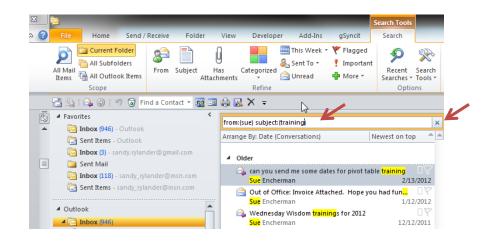
• Many different criteria can be combined to narrow search results as you can see below:

(to:(Sandy Rylander) OR cc:(Sandy Rylander)) read:no 📃 🛛 🗙
--

### Search by From or Subject

- 1. If you want to search mails from specific person or with a specific subject, click From or Subject in the Refine group.
- 2. In search pane enter the name of the recipient or the subject to show all mail from that person or with that subject.
- 3. You can also combine these searches as shown below.
- 4. Click the "x" at the right side of the search box to remove all search criteria and see all email.

# Outlook Office 365 Search 7



Search for E-mail with Attachments

5. To search for e-mail with attachments in specified folder, click the Has Attachments button.

All items containing attachments will be displayed.

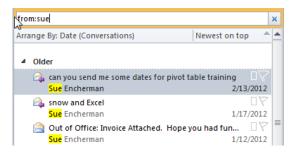
All Mail Items	From	Subject	Ha	s Categorize	0	This Week - 🌱 Flagged	P Recent Searches - Optio		Close Search Close				
D Favorites	¢	hasatta	chmer	tsiyes									
4 Outlook Data File		10	0	9 From		Subject		Received	Size C	ategories	In Folder	7	
Inbox		3	0	🛛 usman javaid		use cases 1-5		Sat 11/4	. 27		Inbox	R	1
Drafts [5]		1		🛙 usman javaid	(2)	PHASES INFO & APLLI		Fri 9/29	. 10		Inbox	8	
Sent Items		2		usman javaid	(2)	pro		Sun 9/2	. 15		Inbox	8	
Deleted Items		1		🛛 usman javaid	(2)	Proposal		Sat 9/23.	59		Inbox	8	
		0	6	asim ali		Project		Tue 8/22.	82		Inbox	8	1
Junk E-mail	1	0	6	Usman Javed		[No subject]		Wed 7/2.	86		All Mail	8	
News Feed		8	6	umar malik		hi Atiga this is ahmed		Wed 5/3.	3 MB		Inbox	8	
Outbox [1]		0	0	@ umar malik		hi Atiga this is ahmed		Wed 5/3.	. 4 MB		Inbox	Ŕ	
RSS Feeds		10	0	g umar malik		hi Atiga this is ahmed		Wed 5/3.	3 MB		Inbox	12	
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Archives		50	0	Usman Javed		abstract		Mon 5/2.	87		Inbox	10	

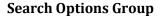
6. Notice in the screen above, it hasattachments:yes as the search criteria. You can replace what comes after the colon with a partial name of the attachment to narrow the search even further. See example below where ".dot" was added after the colon. Now I can see all e-mail that contains a .dot attachment or has .dot in the body of the email.

sue hasattachments:.dot	×	Emailing	A
Arrange By: Date (Conversations)	Newest on top 🛛 🔺 📥	NJPNotic	eOfAppearance.doc, 🚽 🗸
<ul> <li>NJP.dot</li> <li>Sue Encherman</li> <li>Out of Office AutoReply: Emailing: NJP.</li> <li>Sue Encherman</li> <li>Mail Mages Time</li> </ul>	@ □ \V 6/7/2010 dot □ \V 6/3/2010 @ □ \V	Extra line I Sent: Thu 11/	rman <suee@nwjustice.org> preaks in this message were removed. (3/2011 5:22 PM prylanderconsulting.com</suee@nwjustice.org>
Phillip Scott	2/23/2010	🖂 Message	NJPNoticeOfAppearance.doc 🔺
Ietterhead problems Yikes!!! now I get t Sherrie Wilson	this error m 🗌 🕅 12/5/2008		IVPLetterheadSP.dot (84 KB)

**Note:** You can enter the search keyword followed by a colon manually if you know the keywords.

1. Type From:Sue and press Enter.

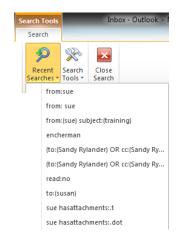




0	-7   ₹					Search Tools			
File	Home	Send / Receive	Folder	View	Add-Ins	Search			
All Mail Items	All Subfol	ders From	Subject At	Has tachments	Categorized	This Week * & Sent To *	♥ Flagged ¶ Important ∰ More *	Recent Searches -	Close Search Close

**Recent Searches** 

1. To run a search again, click on Recent Searches and select the desired search.



#### **Search Tools**

Search Tools allows you to configure different options like: Indexing Status, Locations to Search (POP, and all IMAP account folders), Advanced Find, and Search Options.



Try selecting Advanced Find to see a wide variety of search options.

S Advanced Find	- 0 X
Look for: Messages   In: Inbox	Browse
Messages More Choices Advanced	Find Now
Search for the word(s):	Stop
In: subject field only	New Search
F <u>r</u> om	
Sent To	
Where I am: the only person on the To line	Q
Time: none 💌 Anytime 💌	Ť

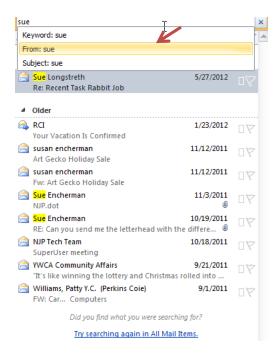
## Search Suggestion List

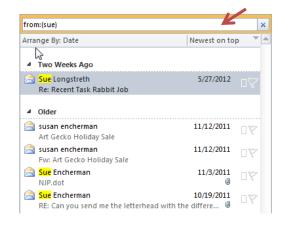
sue I	×
Keyword: sue	
From: sue	_
Subject: sue	

Many searches have a combination of keywords, along with the names of the sender or a known phrase in the subject line. Restricting results to a specific sender is a powerful filter that can reduce the number of results.

In Outlook Office 365, a list appears beneath the search box when you start a query.

- 1. Type your search criteria.
- 2. Arrow down to limit your search to mail from someone or with a specific subject and press Enter. The results returned will be only those that show a match in the name (or subject) fields against your query.





This is one of many new search capabilities built into Outlook Office 365.

## **Create a Search Folder for repeated searches**

If you find yourself repeating the same search over and over, you might want to create a Search Folder. A Search Folder is a virtual folder that provides a view of all email items that match specific search criteria. For example, if you regularly search for emails that are more than 1 MB, you can create a Search Folder. Then, the next time you want to find those large messages, just open the Search Folder you created. It's always up-to-date with the items that match that Search Folder's criteria.

4 🧔 Search Folders Call Logs Categorized Mail (31) 🧔 Fax Larger Than 1000 KB (20) Missed Calls Missed Conversations 🧔 Voice Mail

A Search Folder is a virtual folder that provides a view of all email items that match specific search criteria. For example, the Unread Mail Search Folder enables you to view all unread messages in one folder, even though the messages might be saved in different folders.

#### NOTES

- Search Folders can't contain search results from multiple Outlook Data Files (.pst).
- Search Folders support prefix matching in the text strings that you specify. For example, • if you want to include all messages that contain the word "rain" in the Search Folder, the Search Folder also includes messages that contains words such as "raining" or "rainy." Words such as "brain" are excluded.

## Add a predefined Search Folder

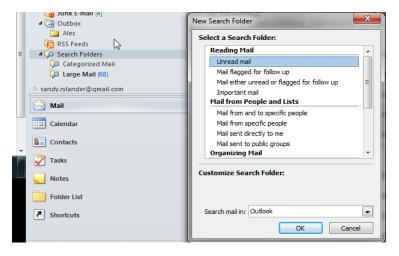
- 1. In Mail, on the Folder tab, in the New group, click New Search Folder.
- 2. From the Select a Search Folder list, click the Search Folder you want to add.
- 3. If prompted, under Customize Search Folder, specify the search criteria to use.
- 4. To select a different mailbox to search, under Customize Search Folder, click the arrow at the Search mail in box, and then select the mailbox from the list.

TIP To change the criteria for a Search Folder, right-click the folder in the Navigation Pane, click Customize this Search Folder, click Criteria, and then change the criteria. The criteria of Search Folders in the Reading Mail group, such as Inbox, Drafts or Sent Items, can't be changed.

#### **Create a custom Search Folder**

- 1. In Mail, on the Folder tab, in the New group, click New Search Folder.
- 2. Keyboard shortcut To create a Search Folder, click CTRL+SHIFT+P.
- 3. From the Select a Search Folder list, click Create a custom Search Folder.
- 4. Under Customize Search Folder, click Choose.
- 5. Type a name for your custom Search Folder.
- 6. Click Criteria, and then select the options that you want.
  - The Messages tab contains criteria on the message content or properties, such as sender, keywords, or recipients.
  - The **More Choices** tab contains criteria on other message conditions, such as importance, flags, attachments, or categorization.
  - The Advanced tab enables you to make detailed criteria. Under Define more criteria, click Field, click the type of criterion that you want, and then click the specific criterion from the list. Then in the Condition box and the Value box, click the options that you want, and then click Add to List. Repeat for each criterion that you want to add to this search folder, and then click OK.
- 7. Click **Browse**, select the folders that you want to be searched.

#### 8. Click **OK** to close each open dialog box.

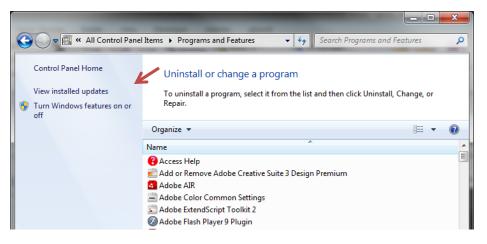


## **Appendix A**

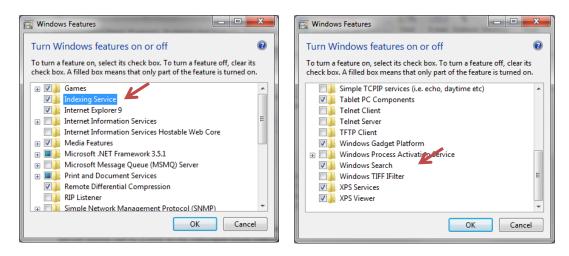
## **Outlook Office 365 Search Not Working**

Turn on Windows Indexing Service:

1. Select Control Panel, Programs, Programs and Features, Turn Windows Features on or off.



2. Make sure the Indexing Service and Windows Search check boxes are checked and click OK.



3. Restart your computer. Once restarted, you will need to wait for a while for the indexing service to Index everything (many hours), but after a short time (half hour) you can check your email search bar and find that *some* of your email is now showing in the search results.

## **Appendix B**

## **Outlook Office 365 Advanced Search [Query Builder]**

By Usman on Mar 02 Office 365 15 Comments

In Outlook Office 365 when you are overwhelmed by loads of emails and your inbox is piled up with a lot of spam content, then it becomes difficult to search for a specific emails. **Query Builder** is a hidden feature available in Outlook that defines more complex and confine criteria to perform advance search. It has a intuitive interface which let users find the content by applying different conditions. This post elaborates how to integrate Query Builder and the core use of it. **Note:** Integration of Query Builder requires modifying the registry, before you start off with it, make sure that you understand how to restore the registry and <u>backup</u> the concerned registry files to prevent occurring of any erratic response.

First you need to close Outlook Office 365 if it is running. From taskbar click Windows Start Orb button, type *regedit* and hit Enter.

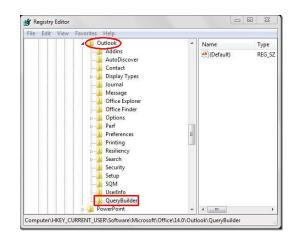
You will see *Registry Editor* dialog, start looking for:

#### HKEY\_CURRENT\_USER\Software\Microsoft\Office\14.0\Outlook

1. Right-click the *Outlook* Folder, and from *New* menu click *Key*, this will add a new key to the outlook folder.

Excel		^	Name	Туре			
Groove InfoPath OneNote			(Default) LastUILanguage				
Ac	Collapse		MTTA	REG_DWORD			
🚺 AL	New	•	Key				
Cc	Find		String Value				
Joi	Delete		Binary Value				
Mi	Of Export Of Permissions		DWORD (32-bit) Value				
🚺 Of			QWORD (64-bit) Value Multi-String Value Expandable String Value				
Pri	Copy Key Name	11					
Printi	ency h						

Now Change the name of newly added key to QueryBuilder.



- 2. Close the *Registry Editor* dialog. Now launch Outlook Office 365.
- 3. Go to File menu, click Options, and in left pane click Customize Ribbon, In right pane select All Commands from Choose commands from drop-down options and look for Advance Find command. Now from left pane, select Home and hit New Group, new group will be added to Home tab, change its name toAdvance Search, and then click Add >> button to add Advance Find command to newly created group. Click OK to close Outlook Options dialog.

General	Customize the Ribbon.	
Mail	Choose commands from: 0	Customize the Ribbon:
Calendar	All Commands	Main Tabs
Contacts		
lasks	Add Form Field	Main Tabs □ ✓ Home (Mail)
Notes and Journal	Add Reminder	E New
Search	Address Book 2	E Respond
Mobile	Advanced Find All Calendar Items 5	Quick Steps     Move
anguage	All Categories All Contact Items Add >	
dvanced	All Day Event	nove E Find 4
Customize Ribbon	All Mail Items	Advance Search (Custom)     F      Home (Calendar Table View)
Quick Access Toolbar	All Note Items All Outlook Items	🗉 📝 Home (Calendar)
Add-Ins	All Subfolders	Home (Contacts) 3     New Tab     New Group     Rename
frust Center	Allow Always Expand Conversations	Customizations: Reset •
	Always Move Messages in Thi	Import/Export 💌 🕕
	e	

4. Now Switch to *Home* tab, you will see the newly added command button, click *Advance Find* to open the Advance search options.



Notice a new Query Builder tab has been added

ook for: M	essages		In: Inbox		Browse
Messages	More Choices	Advanced	Query Builder		Find Now
Search fo	r the word(s):			•	Stop
	In:	subject field o	nly	•	New Search
Fr	om				
Sen	t To				
Where	I am:	the only perso	on on the To line	*	$\bigcirc$
	Time:	none	<ul> <li>Anytime</li> </ul>	*	
				Level	

- 5. Switch to *Query Builder* tab to find anything you want, by applying orthodox query rules. There are loads of options under *Define Field Criteria* for searching.
- 6. For Instance, we need to find all the mails from either YouTube or Microsoft, for this we need to build a query. First Click *Field* drop-down button under *Define More Criteria*.

ok for: Messages 🔹 🔹 In: Inbox	¢	Browse,
Advanced Query Builder		Find Now
·····No filter criteria specified	Logical Group	Stop
	*	New Search
	Remove All	
	Remove Item	
	Move Up	Q
	Move Down	
Define more criteria Field Condition: Value: Add t	o List	

7. Upon click, you will see hundreds of search criteria options, from *All Mails Fields* menu, click *From*.

<ul> <li>Advanced Find</li> <li>Look for: Messanes</li> <li>Frequently-used fields</li> <li>Address fields</li> <li>Date/Time fields</li> <li>All Document fields</li> <li>All Mail fields</li> <li>All Post fields</li> <li>All Contact fields</li> <li>All Appointment fields</li> </ul>	In:	Auto Forwarded Bcc Billing Information Categories Cc Changed By Contacts Conversation Created Defer Until Do Not AutoArchive	Received Represe Recipient Name Relevance Remote Status Retention Policy Retrieval Time RSS Feed Send From Sensitivity Sent
All Task fields All Journal fields All Note fields User-defined fields in folder Forms	•	Due Date E-mail Account Expiration Date Expires Flag Completed Date Flag Status Follow Up Flag From Have Replies Sent To	Sent Signed By Start Date Subject Task Subject To Tracking Status Voting Response

8. Under *Define More Criteria*, select a condition, and from *Value* enter *Text* that you want to find, then clickAdd to List.

ok for: M	essages		•	In: Inbo:	ĸ	Browse
lessages	More Choices	Advance	d Que	ry Builder		Find Now
No fi	lter criteria spec	ified			Logical Group	Stop
					*	New Search
					Remove All	
					Remove Item	
					Move Up	Q
					Move Down	
	re criteria					
Field	Cond	ition:		Value:		
From	cont	ains		Microsoft		
				Add	to List	

- 9. Once added, repeat the procedure to add another string that you want to search and click *Add to List*.
- 10. In our case we want to find all the mails received either from Microsoft or YouTube. So we will add Microsoft and YouTube as search strings. From *Logical Group* drop-down button select desired option (AND, OR ). We will select *OR* from the options.

ok for: M	essages		▼ In:	Inbox	
lessages	More Choices	Advanced	Query Build	der	
F	) (ALL clauses ) From contains Mi From contains Yo	icrosoft			ogical Group AND AND DR

11. From the right side of the window, click Find Now button to start searching the string with applied condition

Advanced Find	_ <b>_</b> ×
ook for: Messages 🔹 🔹 In: Ir	nbox Browse
Messages More Choices Advanced Query Builde	er Find Now
OR (ANY clause may be true) From contains Microsoft	Logical Group Stop OR  New Search
I From contains YouTube	Remove All
	Remove Item
	Move Up
	Move Down
Define more criteria	
Field     Condition:     Value:	
A	idd to List

12. In the bottom pane, it yields desired search results with applied conditions.

ook for: M	essages			<ul> <li>In: Inbox</li> </ul>				Browse	
Messages	More Choices	Advanced	Query Builder					Find Now	
-F	(ANY clause may from contains Mic from contains You	rosoft		Cogical Group OR  Remove All Remove Item Move Up Move Down				New Searc	
Field	Condit	on:	Value:	o List					
!\\$\D	From		Subject		Received	Size Categories	In Folder	10	
Date: La	ast Week								ł
6	Microsoft O	utlook	Microsoft Ou	tlook Test Message	Sat 2/2	7	Inbox	F	
	YouTube Se	rvice	Subscription	Update - February 26, 2010	Sat 2/2	1	Inbox	F	1
Date: Th	wo Weeks Ago								
6	YouTube Ser	vice	Comment per	nding on "Modest mouseS	Tue 2/1	7	Inbox		
2	YouTube Ser	vice	Comment per	nding on "Modest mouseS	Tue 2/1	5	Inbox	P	ł
Date: T	nree Weeks Ago								
6	Microsoft O	utlook	Microsoft Ou	itlook Test Message	Sat 2/1	7	Inbox		1
_									

Extra Note: We need to add the registry key since it will add the Query Builder tab inside the Advanced Find dialog. By default, Query Builder tab is not present inside Advanced Find.